ePub/eBook FAQs

General Information

What are ePubs (ePublications) and eBooks?
An eBook is an electronic or digital version of a printed book. eBooks are generally book-length works. The term "ePub" or "ePublication" is more generic and describes publications of almost any size. You can read ePubs/eBooks on computers, eReaders (devices designed specifically for reading ePubs and eBooks), and mobile devices like smart phones and tablets.

What is the EPUB file format and why would I use it?
An EPUB is an eBook file type or open format standard for "reflowable" content. That is, the text reflows to fit the window you are viewing, and you can resize the text to suit you. These files have the .EPUB extension. This format has been embraced by many publishing and technology companies, including Sony, Google, Random House, Harper Collins, and Adobe®.

What other file formats are available?
On our site, digital publication formats include EPUBs and PDFs. We offer a growing number of titles in the EPUB format and most titles also as PDFs. Before you purchase or download, be sure your mobile device can use these formats.

Reading and Using ePubs

Can I read my ePubs on my iPhone, iPod Touch, iPad, or Android device?
Yes. You just need to have an eReader app in order to read your ePub. Apple's default eReader is iBook. Most eReaders are available for free from app stores.

What other mobile/hand-held devices work for reading ePubs?
Again, you need to have an eReader app in order to read your ePub or eBook. This is a fast-changing market, but the majority of devices support both PDF and EPUB formats. Consult the relevant documentation for your eReader.

Can I download an ePub or eBook to my desktop?
Yes. You just need to have an eReader app to read your ePub or eBook. Most eReaders are available for free.

The text is too small to read. How do I fix that?
Your eReader controls the size of the text of your ePub. Check the Help section in your eReader to find out how to change the type size.

Are there restrictions on sharing ePubs?
You can make copies for your personal use on an unlimited number of devices. You may not give your ePub to other people or put the files on servers where others can read or access this content. You may not edit ePub files, but you may view or print them for personal use as you see fit.

Is the content of an ePub from The Education Store protected from sharing?
No, our ePubs are currently DRM-free. That means they do not have any layers of security that

would hinder a customer from consuming the content (no passwords, no restrictions on where you view it, no restrictions on printing or copying text). However, the usual copyright laws still apply. As a condition of purchase, you must abide by the copyright terms as set out in our Terms & Conditions (below).

Buying ePubs

How do I order an ePub?
You add the ePub to your cart and pay for it just as you would for any other item for sale in the Store.

Can I purchase an ePub and a hard-copy book at the same time?
Yes. Both transactions can occur with one payment. Free PDF downloads happen separately, without going through the cart.

After I purchase an ePub, how do I download and read it?
When you find a book you like, you add it to the cart and pay for it. After that, it will download directly to the device you are using to browse the Store.

What should I do if the ePub I just purchased is not in my library? Your ePub should be available for download immediately in your library, but occasionally it does take longer. If your ePub is not available 15 minutes post-purchase, there may be a problem processing your order. Please call us if this happens.

Can ePubs be returned?
No. You cannot return an ePub that has been purchased. ePub purchases are not refundable. So, **please, before you buy, be sure that the ePub you order is compatible with your device**. Due to the wide range of mobile devices, both old and new, currently in use, EPUB files offered through The Purdue Extension Education Store have been created to function most reliably on Apple iPhone 3G products and in the Apple iBook reader.

Terms and Conditions
Relating to products purchased from The Education Store website

This document explains simply the terms relating to the purchase of both hard-copy (paper) books and electronic publications (ePubs) from The Education Store website.

Our promise
- We will protect your privacy. Except if required by law, we will not divulge any information that you provide to us. We use the information we collect about you to process orders, including calculating the amount payable, and to otherwise communicate with you.

Your promise
- By using our services, including browsing our site, you promise to respect copyrights

and otherwise observe the law. That is, you promise to not use the ePub that we have supplied other than on the terms upon which it was supplied to you.

- Save for the foregoing, you promise not to reproduce, transmit, make available, adapt, modify, frame (by whatever means), link to, forward, create derivative works based upon, distribute, disseminate, sell, publish, sublicense, or in any way commingle the content with other third-party content. You promise not use any of the material on the site without first obtaining the written permission of the author(s).

- You promise to keep any ePub in the form in which it was supplied to you. We may include other information (including information identifying the author, the copyright owner, or the terms upon which the ePub is supplied) to any ePub supplied to you. You promise not to circumvent any measures that we have taken to protect the rights in the ePub that we have supplied, including removing this information or otherwise facilitating an infringement of copyright.

The information in this document, as well as our terms and conditions for ePub purchase and use, are subject to change without notice.